



Republic of the Philippines
Department of Education
Region 02
SCHOOLS DIVISION OF ISABELA
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May 10, 2018

DIVISION MEMORANDUM

No. 16, s. 2018

COMPOSITION OF THE 2018 DIVISION OPLAN BALIK ESKWELA PUBLIC ASSISTANCE COMMAND CENTER (DOBE-PACC)

TO: Assistant Schools Division Superintendents
Chiefs, CID and SGOD
Education Program Supervisors/Specialists
District Supervisors/ Principals In-Charge
Elementary and Secondary School Heads
SDO Proper Unit heads and Personnel
All Others Concerned

1. In line with DepEd Memorandum No.50, s. 2018, the following is the composition of the 2018 Division Oplan Balik Eskwela Public Assistance Command Center (DOBE-PACC):

| | | |
|--------------|---|------------------------------|
| Chairman: | Jesus B. Maggay Asst. Schs. Division Superintendent | Contact Number: 0917 5643353 |
| Co-Chairman: | Edna P. Abuan, PhD Asst. Schs. Division Superintendent | Contact Number: 09772968027 |
| Members: | Jesus D. Antonio, PhD OIC Chief, SGOD | Contact Number: 09277663600 |
| | Rodrigo V. Pascua, EdD OIC Chief, CID | Contact Number: 09063679589 |
| | Atty. Henedino P. Eduarte, Jr. Legal Officer | Contact Number: 09175164253 |
| | Maria Rosanna A. Dauigoy Division Information Officer, Designate | Contact Number: 09064568933 |
| | Tirso T. Reyes Planning Officer III | Contact Number: 09268102140 |

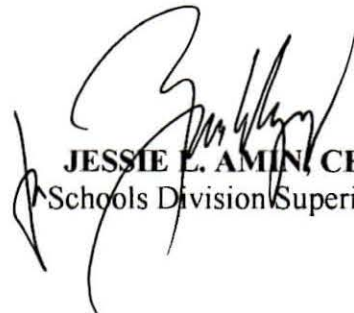
2. The OBE-PACC is a DepEd initiative to engage agencies, organizations and all other stakeholders in preparation for the opening of the school year. This shall be set-up from May 21-June 8, 2018.

3. The Division OBE-PACC shall serve as an information and complaints processing and routing mechanism. It shall perform the following functions:

- Receives, processes and responds to simple queries, information, requests and complaints from the general public, including those forwarded by other DepEd Offices;
- Assists in the dissemination and clarification of DepEd policies, programs, projects and processes particularly those relevant to the opening of classes;
- Correctly identifies and coordinates with the concerned DepEd Offices on complex concerns that will require the specific offices' appropriate actions;
- Monitor, document and submit reports on all issues and concerns received by the OBE-PACC, including actions taken;
- Ensure that the following are available to the public for the duration of OBE:
 - Hotlines
 - Email, social media (Facebook, Messenger, Twitter), and text messaging service
 - Walk-in assistance
 - Legal assistance, if applicable; and
- Submit daily reports on their OBE-PACC's operations to the DepEd Central Office every 11 AM and 4 PM.

4. All SDO-Isabela personnel are enjoined to actively support this activity to ensure the smooth opening of classes.

5. Widest dissemination of this Memorandum is desired.


JESSIE L. AMIN, CESO V
Schools Division Superintendent

Reference: DepEd Memorandum No. 50, s.2018

To be indicated in the Perpetual Index
under the following subjects:

ADMISSION COMMITTEES PROJECTS SCHOOLS STUDENTS